

EAST CARE

URGENT CARE CENTRE

CONTACT INFO

East Care Urgent Care Centre

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HEALTH INFORMATION

know your privacy rights



HEALTH INFORMATION PRIVACY STATEMENT

I understand the following:

Access to my health information

I have the right to access (and have corrected) my health information under Rules 6 and 7 of the Health Information Privacy Code 1994.

Visiting East Care Urgent Care Centre

If I visit a doctor at East Care, I will be asked if I DO NOT wish to share this information from this visit with my regular doctor or practice.

If I am under six years old or have a High User Health Card or Community Services Card and I visit another GP who is not my regular doctor, he/she can make a claim for a subsidy, and the practice I am enrolled in will be informed of the date of the visit.

Information provided to East Care Urgent Centre will be:

- held by East Care
- used by the Ministry of Health to give me a National Health Index (NHI) number, or update any changes
- used to determine eligibility to receive publicly funded services. Information may be compared with other government agencies but only when permitted under the Privacy Act.

Health Information

Members of my health team may:

- add to my health record during any services provided to me and use that information to provide appropriate care
- share relevant health information to other health professionals who are directly involved in my care

Audit

In the case of financial audits, my health information may be reviewed by an auditor for checking a financial claim made by the practice, but only according to the terms and conditions of section 22G of the Health Act (or subsequent applicable Act). I may be contacted by the auditor to check that services have been received, if the audit involves checking on health matters, an appropriately qualified health care practitioner will view the health records.

Other Uses of Health Information

Health information which will not include my names but may include my National Health Index Identifier (NHI) may be used by health agencies such as the District Health Board, Ministry of Health or PHO for the following purposes, as long as it is not used or published in a way that can identify me:

- health services planning and reporting
- monitoring service quality
- payment

Research

My health information may be used for health research but only if this has been approved by an Ethics Committee and will not be used or published in a way that can identify me.

Local GP Practices

Please ask for a current list at reception.

Except as listed above, I understand that details about my health status or the services I have received will remain confidential within East Care unless I give specific consent for this information to be communicated.

ENROLLING WITH A PRIMARY HEALTH ORGANISATION (PHO)

What is a Primary Health Organisation?

Primary Health Organisations are the local structures for delivery and coordinating primary health care services. PHOs bring together doctors, nurses and other health professionals (such as Maori health workers, health promoters, dietitians, pharmacists, physiotherapists, mental health workers, and midwives) in the community to serve the needs of their enrolled populations. PHOs receive a set amount of funding from the government to ensure the provision of a range of health services, including visits to the doctor. Funding is based on the people enrolled with the PHO and their characteristics (e.g. age, gender, ethnicity). Funding also pays for services that help people stay healthy and services that reach out to groups in the community who are missing out on health services or who have poor health.

Benefits of enrolling

Enrolling is free and voluntary. If you choose not to enrol, you can still receive health services from a chosen GP/general practice/provider of first level primary health care services. Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.

How do I enrol?

To enrol, you need to complete an enrolment form at the general practice of your choice. Parents can enrol children under 16 years of age, but children over 16 years need to sign their own form.